

Introduction

We (Wildflowers Play therapy) will only collect information in accordance with the Data Protection Act 2018. Wildflowers Play therapy (ICO registration: ZA447423) takes your privacy very seriously.

If you do not want your information to be collected and used as described below, you may revoke your consent, please contact our Data Protection Officer; claire.boulter@wildflowersplaytherapy.co.uk

Website use

The information gathered from the website will only be used to improve the site. By using the website you are consenting to the collection and use of the information appropriately.

We do not sell data to third parties.

Cookies

The use of cookies ensure the optimal functionality of the website and to provide a personalized user experience. A brief explanation of how cookies are managed:

- When you visit a IONOS generated and supported website, a cookie is placed on your device. This is a small text file that allows us to recognize your device when you return to the website.
- The cookies we use do not harm devices and do not contain any viruses. They do not allow us to access your device or personal data.
- We use both session cookies, which are deleted when you close your browser, and persistent cookies, which remain on your device for a set period of time or until you delete them.
- You have the ability to manage and delete cookies through browser settings. You can choose to block all cookies or only certain types.
- We use cookies for various purposes, such as to remember your preferences, provide personalized content, and analyze website usage to improve our services.

Communication

If you choose to contact Wildflowers Play Therapy via any of the provided service options, will use the email or contact details provided by yourself to discuss any enquiries or services further.

Post discussions, should you decide to not use our services information will not be retained. However, should you state services may be require within a 12 month period or I am unable to begin work immediately with the child, the information will be store securely and reviewed within those 12 months.

Information gathered during a referral (including parental consent, Strength and difficulties Questionnaire and a completed referral form) will be stored in accordance to the Data Protection Act 2018 and our full GDPR policy.

Play Therapy services and data collection/storage/usage:

Once communication has taken place data is stored in a number of ways including Fortuna, paper copies, email usage. For further information on how Wildflowers Play Therapy ensures safe and secure usage and storage of such data, please refer to the full Privacy policy that can be access upon request.

Your rights

Under the Data Protection law, you have the right to access and withdrawn any information we hold about yourself or your child. Please see our full Privacy Policy for further information.

Changes

Wildflowers Play Therapy will review and update the Privacy Policy yearly. It will continually be in effect and any changed made will be with intimate effect upon posting.

We reserve the right to update and change the Privacy policy at any time. Any changed made requiring further consent you will be appropriately notified.

Please contact the data controller for any information regarding this:

Claire Boulter

Claire.boulter@wildflowersplaytherapy.co.uk